

## California HERO Code of Conduct

By agreeing to this California HERO Code of Conduct or by registering with Renovate America, Inc. (“Renovate America”) to introduce and/or access HERO financing in the State of California, you agree to comply with all the applicable obligations, terms and conditions contained herein, as well as all obligations, terms and conditions applicable to Affiliated Individuals under the then-current version of the Renovate America Registered Contractor Terms and Conditions (the “Renovate America Terms and Conditions”) and the then-current version of the HERO Program Registered Contractor Terms and Conditions, (the “HERO Terms and Conditions”), including but not limited to any addenda thereto and any documents referenced therein (collectively, the “Terms and Conditions”). The terms and conditions in this California HERO Code of Conduct may be updated from time to time by Renovate America. By continuing to introduce and/or access HERO financing you agree to the then-current version of this California HERO Code of Conduct. This California HERO Code of Conduct shall supersede and control over any conflicting provisions of the Terms and Conditions regarding the subject matter hereof. Except as expressly provided herein, the terms of the Terms and Conditions shall remain unchanged and in full force and effect.

All persons who solicit property owners to enter into Property Assessed Clean Energy (“PACE”) assessment contracts in the State of California must satisfy certain requirements related to training and registration with the Contractors’ State License Board (“CSLB”). Each such person is required to strictly comply with the requirements, terms and conditions provide in this California HERO Code of Conduct, including agreeing to be subject to a background check performed by Renovate America or its designee.

Failure to comply with this California HERO Code of Conduct shall be deemed a material violation and breach of the Terms and Conditions, subject to all of Renovate America’s rights and remedies provided thereunder and under applicable law. This California HERO Code of Conduct is not intended to benefit or be enforced by any other party except for you and Renovate America (including its affiliates).

In consideration of the following terms and conditions, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, you hereby agree that:

- (a) You have or will truthfully certify to Renovate that (i) you maintain a registration in good standing with the CSLB as a home improvement salesperson or (ii) you are exempt, or not subject to, registration as a home improvement salesperson under the Contractors’ State License Law, or (iii) your registration is currently pending with the CSLB;
- (b) You will timely complete all required introductory and ongoing PACE training provided by Renovate America;
- (c) You will personally satisfy the requirements provided in sections (a) and (b) above and will not divulge, release, sell, loan, or otherwise share any authentication

- credentials or otherwise permit someone who is not you to satisfy the requirements in (a) and (b) above;
- (d) Renovate America may perform a background check on you and you will provide Renovate America with any necessary information that Renovate America requests to perform such background check. Renovate America reserves the express and unilateral right to deny or revoke your registration at any time if you do not meet Renovate America's criteria for the results of your background check; and
  - (e) You will follow and abide by all other criteria and processes applicable to you under the Terms and Conditions and otherwise required by Renovate America.

Rev. 12/2018